SUMO Knowledge Base

Community Office Hours
Agenda

1. Thanks!
2. Help Wanted!
3. Who, What, How

- Links: https://mzl.la/tbkb
Thanks!
The KB is powered by contributors.

- Thank you: Mozinet, AliceWyman, Mark Heijl, Michele Rodaro, Danny Colin, Philipp, MattAuSupport, marcelo.ghelman, Artist and many more!
- Thank you locale leads & localizers! (DE, JP, NL, IT, FR, RU, ZH & more)
Who?

The KB is powered by contributors.

A community of staff and volunteers who write knowledge base articles and translate them from English to many other languages.
What? Stats!

- 2000 Revisions
- >12 Languages
- >100 Contributors
What?
The SUMO KB is a wiki, like Wikipedia and wiki.mozilla.org.

- 150 TB KB Articles.
- A markup language similar to Wikipedia’s.
  - = Heading =
  - Links: [https://somewhere.com click me to goto somewhere.com]
  - Bold: ""bold text"" → bold text
Help Wanted

Get in where you fit in :-) ! You don’t have to know SUMO markup!

- Grab an issue from thunderbird/knowledgebase-issues/issues OR
- Let us know in matrix (public) or slack (NDA required)
- Email roland@thunderbird.net
How? Workflow

- Repeat until Ready for Localization
  - Edit
  - Submit for Approval

**Editing Content For:**
Thunderbird 115 Supernova FAQ

- Needs Change:
- a few more FAQs to add before setting “Ready for localization”

For help with writing articles, check out the Support Document Guide.

Search result summary:
This document answers questions for new users of Thunderbird 115 Supernova, in particular users who have upgraded from a previous version.

22 characters remaining.

Content:

1. 
2. This article answers questions for new users of Thunderbird 115 (Supernova), in particular users who have upgraded from a previous version.
3. Supernova is constantly evolving. Throughout the next year, we will deliver many improvements to existing Supernova features and introduce brand new ones. Upgrade to version 115 and experience the future of Thunderbird.

Email me article changes

Submit for Review
How?

DEMO!

- support.allizom.org is a safe space for testing your skills
Thank you!